

# User Manual

## KH/KA SERIES



In order to prevent improper operation before use, please carefully read this manual.

## Table of Contents

1. Notes on This Manual .....	1
1.1 Scope of Validity .....	1
1.2 Target Group .....	1
1.3 Symbols Used .....	1
2. Safety .....	2
2.1 Appropriate Usage .....	2
2.2 PE Connection and Leakage Current .....	3
2.3 Surge Protection Devices (SPDs) for PV Installation .....	4
3. Introduction .....	4
3.1 Basic Features .....	4
3.2 Dimensions .....	5
3.3 Terminals of inverter .....	6
4. Technical Data .....	7
4.1 PV Input (For KH Only) .....	7
4.2 Battery .....	7
4.3 AC Output/Input .....	8
4.4 EPS Output .....	8
4.5 Efficiency, Protection, Power consumption and Standard .....	9
4.6 General Data .....	10
5. Installation .....	11
5.1 Check for Physical Damage .....	11
5.2 Packing List .....	11
5.3 Mounting .....	12
6. Electrical Connection .....	15
6.1 PV Connection (For KH Only) .....	15
6.2 Battery Connection .....	17
6.3 AC Connection .....	18
6.4 Earth Connection .....	21
6.5 Electrical Connection .....	22
6.6 EPS Connection (Non-parallel State) .....	30
6.7 System Connection Diagrams .....	32
6.8 Inverter Start-up .....	33
6.9 Inverter Switch Off .....	34
7. Firmware Upgrading .....	35
8. Operation .....	36
8.1 Control Panel .....	36
8.2 Function Tree .....	37
9. Maintenance .....	38
9.1 Alarm List .....	38
9.2 Troubleshooting and Routine Maintenance .....	44
10. Decommissioning .....	45
10.1 Dismantling the Inverter .....	45
10.2 Packaging .....	45

10.3 Storage and Transportation ..... 45

# 1. Notes on This Manual

## 1.1 Scope of Validity

This manual describes the assembly, installation, commissioning, maintenance and troubleshooting of the following model(s) of Fox ESS products:

KH7, KH8, KH9, KH9.9, KH10, KH10.5

KA7, KA8, KA9, KA9.9, KA10, KA10.5

Note: 1) Please keep this manual where it will be accessible at all times.

2) The information concerning 9.9kw in this manual applies to the Australian market only.

## 1.2 Target Group

This manual is for qualified electricians. The tasks described in this manual only can be performed by qualified electricians.

## 1.3 Symbols Used

The following types of safety instructions and general information appear in this document as described below:

	<b>Danger!</b> “Danger” indicates a hazardous situation which, if not avoided, will result in death or serious injury.
	<b>Warning!</b> “Warning” indicates a hazardous situation which, if not avoided, could result in death or serious injury.
	<b>Caution!</b> “Caution” indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.
	<b>Note!</b> “Note” provides important tips and guidance.

This section explains the symbols shown on the inverter and on the type label:

Symbols	Explanation
	Symbol Explanation CE mark. The inverter complies with the requirements of the applicable CE guidelines.
	Beware of hot surface. The inverter can become hot during operation. Avoid contact during operation.
	Danger of high voltages. Danger to life due to high voltages in the inverter!

	RCM mark.
	Danger. Risk of electric shock!
	Danger to life due to high voltage. There is residual voltage in the inverter which needs 5 min to discharge. Wait 5 min before you open the upper lid or the DC lid.
	Read the manual.
	Product should not be disposed as household waste.
	PE conductor terminal.

## 2. Safety

### 2.1 Appropriate Usage

KH/KA series inverters are designed and tested in accordance with international safety requirements. However, certain safety precautions must be taken when installing and operating this inverter. The installer must read and follow all instructions, cautions and warnings in this installation manual.

- All operations including transport, installation, start-up and maintenance, must be carried out by qualified, trained personnel.
- The electrical installation & maintenance of the inverter shall be conducted by a licensed electrician and shall comply with local wiring rules and regulations.
- Before installation, check the unit to ensure it is free of any transport or handling damage, which could affect insulation integrity or safety clearances. Choose the installation location carefully and adhere to specified cooling requirements. Unauthorized removal of necessary protections, improper use, incorrect installation and operation may lead to serious safety and shock hazards or equipment damage.
- Before connecting the inverter to the power distribution grid, contact the local power distribution grid company to get appropriate approvals. This connection must be made only by qualified technical personnel.
- Do not install the equipment in adverse environmental conditions such as in close proximity to flammable or explosive substances; in a corrosive or desert environment; where there is exposure to extreme high or low temperatures; or where humidity is high.
- Do not use the equipment when the safety devices do not work or are disabled.
- Use personal protective equipment, including gloves and eye protection during the installation.
- Inform the manufacturer about non-standard installation conditions.
- Do not use the equipment if any operating anomalies are found. Avoid temporary repairs.
- All repairs should be carried out using only approved spare parts, which must be installed in

accordance with their intended use and by a licensed contractor or authorized Fox ESS service representative.

- Liabilities arising from commercial components are delegated to their respective manufacturers.
- Any time the inverter has been disconnected from the public network, please be extremely cautious as some components can retain charge sufficient to create a shock hazard. Prior to touching any part of the inverter please ensure surfaces and equipment are under touch safe temperatures and voltage potentials before proceeding.

## **2.2 PE Connection and Leakage Current**

### **PV System Residual Current Factors**

- In every PV installation, several elements contribute to the current leakage to protective earth (PE). these elements can be divided into two main types.
- Capacitive discharge current - Discharge current is generated mainly by the parasitic capacitance of the PV modules to PE. The module type, the environmental conditions (rain, humidity) and even the distance of the modules from the roof can effect the discharge current. Other factors that may contribute to the parasitic capacitance are the inverter's internal capacitance to PE and external protection elements such as lighting protection.
- During operation, the DC bus is connected to the alternating current grid via the inverter. Thus, a portion of the alternating voltage amplitude arrives at the DC bus. The fluctuating voltage constantly changes the charge state of the parasitic PV capacitor (i.e capacitance to PE). This is associated with a displacement current, which is proportional to the capacitance and the applied voltage amplitude.
- Residual current - if there is a fault, such as defective insulation, where an energized cable comes into contact with a grounded person, an additional current flows, known as a residual current.

### **Residual Current Device (RCD)**

- All Fox ESS inverters incorporate a certified internal RCD (Residual Current Device) to protect against possible electrocution in case of a malfunction of the PV array, cables or inverter (DC). The RCD in the Fox ESS inverter can detect leakage on the DC side. There are 2 trip thresholds for the RCD as required by the DIN VDE 0126-1-1 standard. A low threshold is used to protect against rapid changes in leakage typical of direct contact by people. A higher threshold is used for slowly rising leakage currents, to limit the current in grounding conductors for the safety. The default value for higher speed personal protection is 30mA, and 300mA per unit for lower speed fire safety.

### **Installation and Selection of an External RCD device**

- An external RCD is required in some countries. The installer must check which type of RCD is required by the specific local electric codes. Installation of an RCD must always be conducted in accordance with local codes and standards. Fox ESS recommends the use of a type-A RCD. Unless a lower value is required by the specific local electric codes, Fox ESS suggests an RCD value between 100mA and 300mA.
- In installations where the local electric code requires an RCD with a lower leakage setting, the discharge current might result in nuisance tripping of the external RCD. The following steps are recommended to avoid nuisance tripping of the external RCD:
  1. Selecting the appropriate RCD is important for correct operation of the installation. An RCD with a rating of 30mA may actually trip at a leakage as 15mA (according to IEC 61008). High quality RCDs will typically trip at a value closer to their rating.
  2. Configure the trip current of the inverter' internal RCD to a lower value than the trip current of the

external RCD. The internal RCD will trip if the current is higher than the allowed current, but because the internal inverter RCD automatically resets when the residual currents are low it saves the manual reset.

### **2.3 Surge Protection Devices (SPDs) for PV Installation**

**WARNING!**

Over-voltage protection with surge arresters should be provided when the PV power system is installed. The storage inverters are equipped with SPDs on the PV input side as standard, in order to meet the secondary lightning protection requirements.

## **3. Introduction**

### **3.1 Basic Features**

KH/KA series are high-quality inverters which can convert solar energy to AC energy and store energy into battery. The inverter can be used to optimize self-consumption, store in the battery for future use or feed-in to public grid. Work mode depends on PV energy and user's preference.

• System advantages:

- Advanced DSP control technology.
- Utilizes the latest high-efficiency power component.
- Advanced anti-islanding solutions.
- IP65 protection level.
- Max. Efficiency up to 97.8%. EU efficiency up to 97.4%. THD<3%.
- Safety & Reliability: Transformerless design with software and hardware protection.
- Export limitation (CT/Meter/DRM0/ESTOP).
- Power factor regulation. Friendly HMI.
- LED status indications.
- LCD display technical data, human-machine interaction through four touch keys.
- PC remote control.

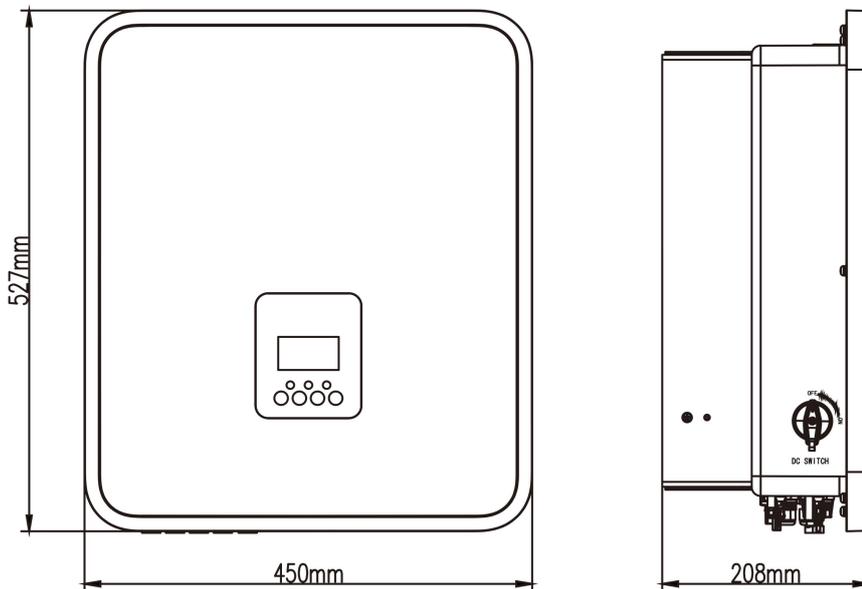
• Work modes:

Work modes	Description
Self-use (with PV Power)	Priority: load>battery>grid The energy produced by the PV system is used to optimize self-consumption. The excess energy is used to charge the batteries, then exported to grid.
Self-use (without PV Power)	When no PV supplied, battery will discharge for local loads firstly, and grid will supply power when the battery capacity is not enough.
Feed in priority	Priority: load>grid>battery In the case of the external generator, the power generated will be used to supply the local loads firstly, then export to the public grid. The redundant power will charge the battery.
EPS mode	When the grid is off, system will supply emergency power from PV or battery to supply the home loads (Battery is necessary in EPS mode).

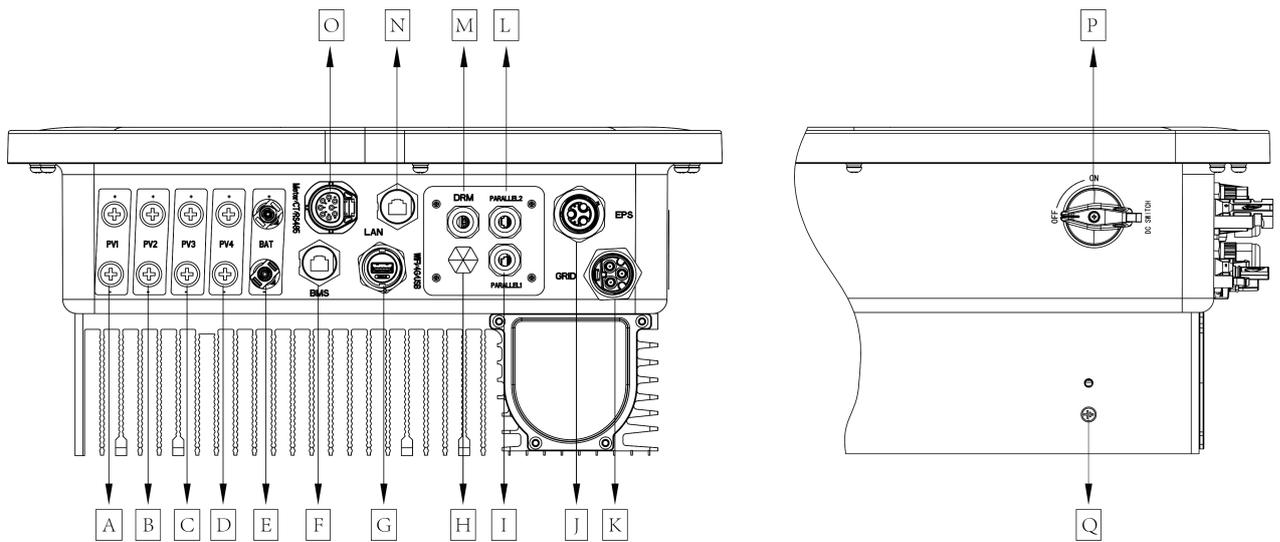
Note: Charging time is when the battery is charged within the set time range. The setting of charging time can be used in the above three modes.

Our inverter parameters have adjustable ranges that can cover the requirements of Australia A, Australia B, Australia C and New Zealand in Australia. Please set default values according to different requirements. (The default settings for our inverter at the factory are set according to the requirements of Australia A.)

**3.2 Dimensions**



### 3.3 Terminals of inverter



Item	Description	Item	Description
A	PV1 (For KH Only)	J	EPS
B	PV2 (For KH Only)	K	GRID
C	PV3 (For KH Only)	L	PARALLEL 2
D	PV4 (For KH 9-10.5 Only)	M	DRM
E	Battery Connector	N	LAN
F	BMS	O	Meter/CT/RS485
G	WiFi / 4G /USB	P	DC Switch (For KH Only)
H	Waterproof Lock Valve	Q	Grounding Screw
I	PARALLEL 1		

Note: Only authorized personnel are permitted to set the connection.

## 4. Technical Data

### 4.1 PV Input (For KH Only)

Model	KH7	KH8	KH9	KH9.9	KH10	KH10.5
<b>PV</b>						
Max. PV array power [Wp]	15000	16000	18000	20000	20000	21000
Max. DC input power [W]	10500	12000	13500	15000	15000	15000
Max.MPPT input power(Per MPPT)	8000	8000	8000	8000	8000	8000
Max. DC voltage [V]	600					
Nominal DC operating voltage [V]	360					
Max. input current [A]	16/16/16*		16/16/16/16			
Max. short circuit current [A]	20/20/20		20/20/20/20			
MPPT voltage range [V]	80-500	80-500	80-500	80-500	80-500	80-500
Start-up voltage [V]	75	75	75	75	75	75
No. of MPP trackers	3	3	4	4	4	4
Strings per MPP tracker	1	1	1	1	1	1
Max. inverter backfeed current to the array	0					
DC disconnection switch	PEDS150-HM55R-6, 6 layers					

Note: \* represents the maximum generating power of each pv string is limited to 3300 watts.

### 4.2 Battery

Battery	KH7	KH8	KH9	KH9.9	KH10	KH10.5
	KA7	KA8	KA9	KA9.9	KA10	KA10.5
Battery Type	Li-Ion					
Battery voltage range [V]	85-480					
Recommended battery voltage [V]	300VDC					
Max. charge current [A]	50					
Max. discharge current [A]	50					
Communication interfaces	CAN/RS485					
Reverse connect protection	YES					

### 4.3 AC Output/Input

Model	KH7	KH8	KH9	KH9.9	KH10	KH10.5
	KA7	KA8	KA9	KA9.9	KA10	KA10.5
<b>AC OUTPUT</b>						
Nominal AC power [VA]	7000	8000	9000	9900	10000	10500
Max. apparent AC power [VA]	7700	8800	9900	9900	10500	10500
Rated grid voltage (AC voltage range) [V]	220/230/240 (180 to 270)					
Rated grid frequency [Hz]	50 / 60, ±5					
Nominal AC current [A]	30.4	34.8	39.1	43.0	43.5	45.7
Max. AC current [A]	33.5	38.3	43.0	43.0	45.7	45.7
Inrush current [A]	9.6A@50us					
Max. output fault current [A]	130A@10us					
Max. output over-current protection [A]	91.4					
Displacement power factor	0.8 leading to 0.8 lagging					
Total harmonic distortion(THDi, rated power)	<3%					
<b>AC INPUT</b>						
Max. AC power [VA]	14000	16000	18000	18000	18000	18000
Rated grid voltage (AC voltage range) [V]	220/230/240 (180 to 270)					
Rated grid frequency [Hz]	50 / 60, ±5					
Max. AC current [A]	60.9	69.6	78.3	78.3	78.3	78.3

### 4.4 EPS Output

Model	KH7	KH8	KH9	KH9.9	KH10	KH10.5
	KA7	KA8	KA9	KA9.9	KA10	KA10.5
<b>EPS OUTPUT (WITH BATTERY)</b>						
Max. EPS Power [VA]	7000	8000	9000	9900	10000	10500
EPS rated voltage[V]	220/230/240					
EPS rated frequency[Hz]	50/60					
Max. EPS current [A]	31.8	36.4	40.9	45.0	45.5	47.7
EPS peak power [W]	10000, 60s		12000,60s			
Switch time [s]	<20ms					
Total harmonic distortion (THDv, linear Load)	<2%					

#### 4.5 Efficiency, Protection, Power consumption and Standard

Model	KH7 KA7	KH8 KA8	KH9 KA9	KH9.9 KA9.9	KH10 KA10	KH10.5 KA10.5
<b>EFFICIENCY</b>						
MPPT efficiency	99.90%	99.90%	99.90%	99.90%	99.90%	99.90%
Euro-efficiency	97.40%	97.40%	97.40%	97.40%	97.40%	97.40%
Max. Efficiency	97.80%	97.80%	97.80%	97.80%	97.80%	97.80%
Max. Battery charge efficiency(PV to BAT)(@full load)	98.50%	98.50%	98.50%	98.50%	98.50%	98.50%
Max. Battery charge/discharge efficiency (BAT to AC)(@full load)	97.00%	97.00%	97.00%	97.00%	97.00%	97.00%
<b>PROTECTION</b>						
PV reverse polarity protection	YES					
Battery reverse protection	YES					
Anti-islanding protection	YES					
Output short protection	YES					
Leakage current protection	YES					
Insulation Resistor Detection	YES					
Over-current protection /Over-temperature protection	YES					
Over voltage category	III(AC side),II(DC side)					
AC/DC surge protection	Type II/Type II					
AFCI protection	optional					
<b>POWER CONSUMPTION</b>						
Standby consumption [W] (Idle)	<15					
<b>STANDARD</b>						
Safety	IEC62109-1 / IEC62109-2					
EMC	EN 61000-6-1 / EN 61000-6-2 / EN 61000-6-3					
Certification	G99 / AS4777.2 / EN50549-1 / CEI 0-21 / NRS 097-2-1 and so on					

#### 4.6 General Data

DIMENSION AND WEIGHT	
Dimensions (W*H*D) [mm]	450*527*208mm
Weight [kg]	29(KH), 27.5(KA)
Cooling concept	Natural
Topology	Non-isolated
Communication	Meter (optional), WIFI,4G (optional), DRM, USB,CT,RS485
LCD display	Backlight 16*4 character
ENVIRONMENT LIMIT	
Ingress protection	IP65
Operating temperature range [°C]	-25..... +60°C (derating at +45°C)
Humidity [%]	0-95 ((non-condensing)
Altitude [m]	<2000
Protective class	Class I
Storage temperature [°C]	-40..... +70
Noise emission (typical)[dB]	<30

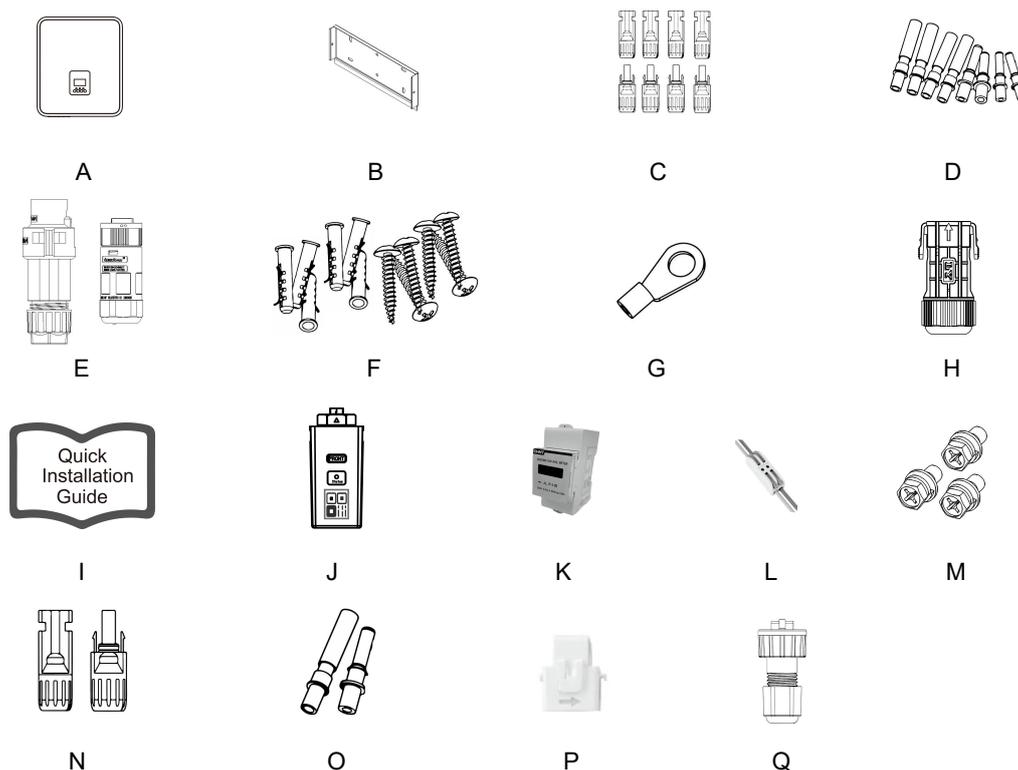
## 5. Installation

### 5.1 Check for Physical Damage

Make sure the inverter is intact during transportation. If there is any visible damage, such as cracks, please contact your dealer immediately.

### 5.2 Packing List

Open the package and take out the product, please check the accessories first. The packing list shown as below.



Object	Quantity	Description	Object	Quantity	Description
A	1	Inverter	J	1	WiFi/LAN/4G (Optional)
B	1	Bracket	K	1	Meter (Optional)
C	6/8	PV connectors (Only for KH) (3*positive, 3*negative) (KH 7-8) (4*positive, 4*negative) (KH 9-10.5)	L	1	CT extension connector
D	6/8	PV pin contacts (Only for KH) (3*positive, 3*negative) (KH 7-8) (4*positive, 4*negative) (KH 9-10.5)	M	3	Hexagonal screws
E	2	AC connectors (1*EPS, 1*GRID)	N	2	Battery connectors (1*positive, 1*negative)
F	6	Expansion tubes & Expansion screws	O	2	Battery pin contacts (1*positive, 1*negative)
G	1	Earth terminal	P	1	CT (with 10m cable)
H	1	Communication connector	Q	1	RJ45
I	1	Quick installation guide			

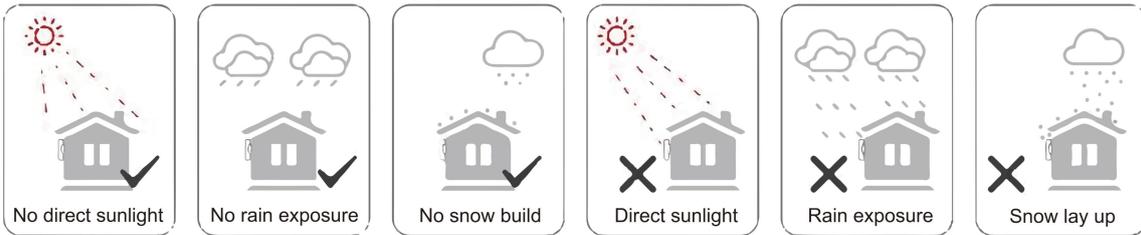
### 5.3 Mounting

#### • Installation Precaution

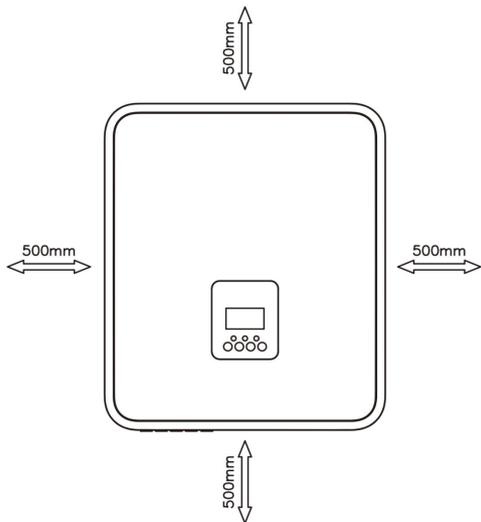
Please install the machine outdoors. Make sure the installation site meets the following conditions:

- Not in direct sunlight.
- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not in the cool air directly.
- Not near the television antenna or antenna cable.
- Not higher than altitude of about 2000m above sea level.
- Not in environment of precipitation or humidity (> 95%).
- Under good ventilation condition.
- The ambient temperature in the range of -25°C to +60°C.
- The slope of the wall should be within +5°.
- The wall hanging the inverter should meet conditions below:
  - A. Solid brick/concrete, or strength equivalent mounting surface;
  - B. Inverter must be supported or strengthened if the wall's strength isn't enough (such as wooden wall, the wall covered by thick layer of decoration).

Please avoid direct sunlight, rain exposure, snow laying up during installation and operation.



#### • Space Requirement



Position	Min Distance
Left	500mm
Right	500mm
Top	500mm
Bottom	500mm

• Mounting Steps

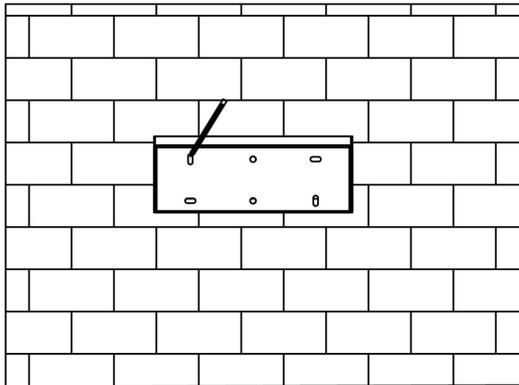
Tools required for installation:

- Manual wrench;
- Electric drill (drill bit set 8mm);
- Crimping pliers;
- Stripping pliers;
- Screwdriver.

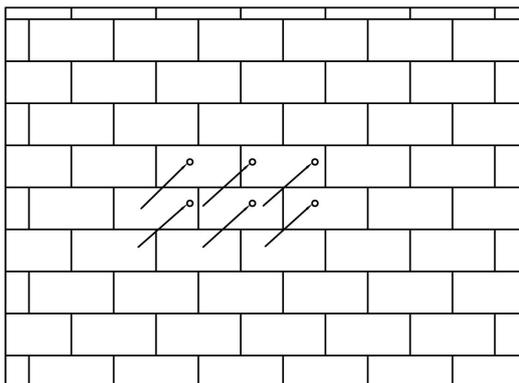


**1. Fix the bracket on the wall**

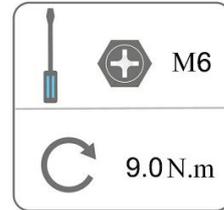
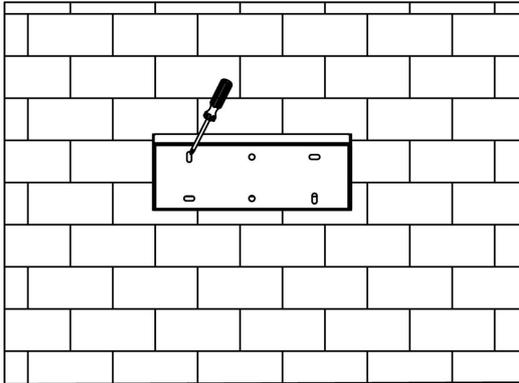
- Choose the place you want to install the inverter. Place the bracket on the wall and mark the position of the 6 holes from bracket.



- Drill holes with electric drill, make sure the holes are at least 50mm deep and 8mm wide, and then tighten the expansion tubes.

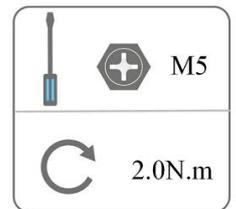
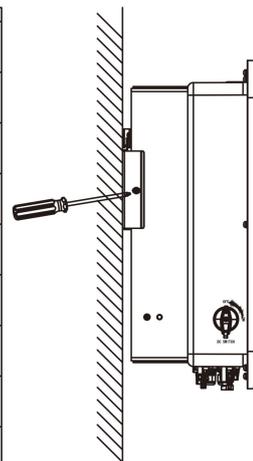
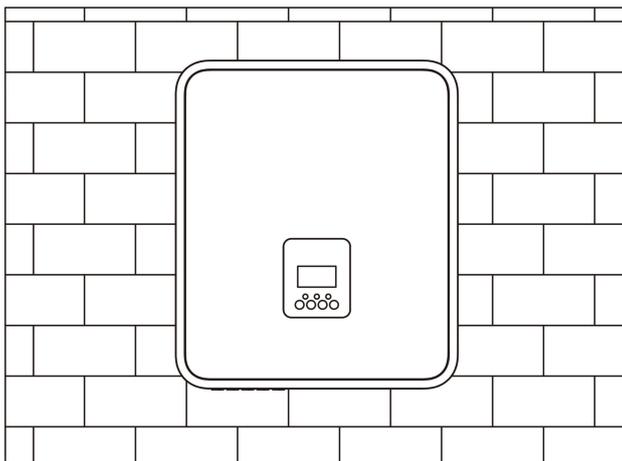


- Insert the expansion tubes into the holes and tighten them. Install the bracket with the expansion screws.



**2. Match the inverter with wall bracket**

- Mount the inverter to the bracket. Secure the inverter with the M5 screw and washer.



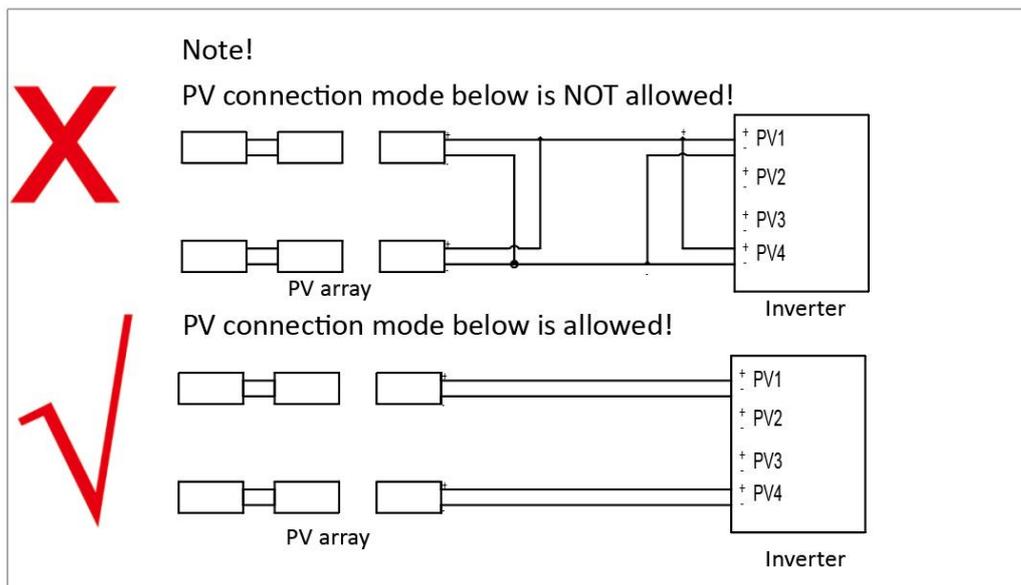
## 6. Electrical Connection

### 6.1 PV Connection (For KH Only)

#### Step 1: PV String Connection

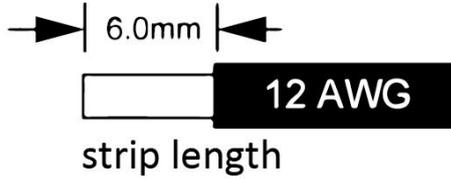
KH series inverters can be connected with 4-strings of PV modules. Please select suitable PV modules with high reliability and quality. Open circuit voltage of module array connected should be less than 600V, and operating voltage should be within the MPPT voltage range.

	<p><b>Note!</b> Please choose a suitable external DC switch if the inverter does not have a built-in DC switch.</p>
	<p><b>Warning!</b> PV module voltage is very high and within a dangerous voltage range, please comply with the electric safety rules when connecting.</p>
	<p><b>Warning!</b> Please do not make PV positive or negative to ground!</p>
	<p><b>Note!</b> PV modules: Please ensure they are the same type, have the same output and specifications, are aligned identically, and are tilted to the same angle. In order to save cable and reduce DC loss, we recommend installing the inverter as near to the PV modules as possible.</p>

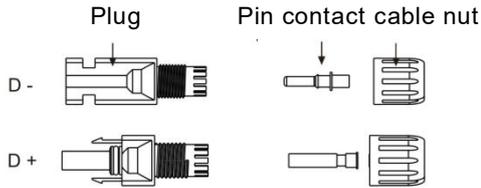


## Step 2: PV Wiring

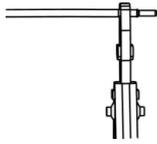
- Turn off the DC switch.
- Choose 12 AWG wire to connect the PV module.
- Trim 6mm of insulation from the wire end.



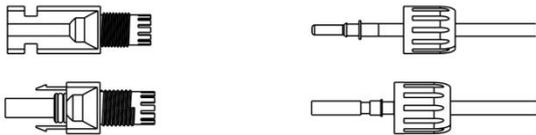
- Separate the DC connector (PV) as below.



- Insert striped cable into pin contact and ensure all conductor strands are captured in the pin contact.
- Crimp pin contact by using a crimping plier. Put the pin contact with striped cable into the corresponding crimping pliers and crimp the contact.



- Insert pin contact through the cable nut to assemble into back of the male or female plug. When you feel or hear a “click” the pin contact assembly is seated correctly.



- Unlock the DC connector

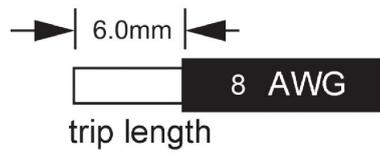
- Use the specified wrench tool.
- When separating the DC + connector, push the tool down from the top.
- When separating the DC - connector, push the tool down from the bottom.
- Separate the connectors by hand.

## **⚠ DANGER**

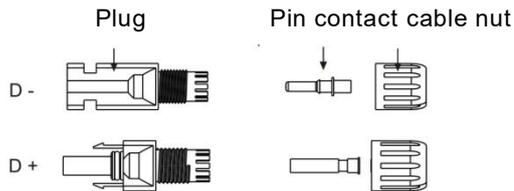
Make sure that the power cable connected to the inverter is connected vertically and that the vertical length is greater than 30 cm. If the cable is bent close to the terminals, it may cause poor line contact and result in burnt terminals.

## 6.2 Battery Connection

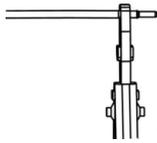
- Choose 8 AWG wire to connect the battery.
- Trim 6mm of insulation from the wire end.



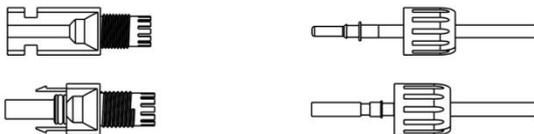
- Separate the DC connector (battery) as below.



- Insert striped cable into pin contact and ensure all conductor strands are captured in the pin contact.
- Crimp pin contact by using a crimping plier. Put the pin contact with striped cable into the corresponding crimping pliers and crimp the contact.



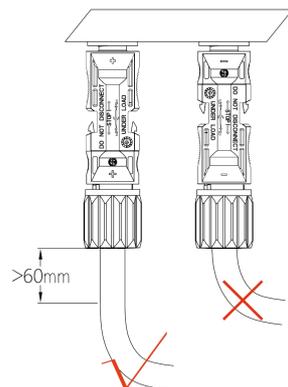
- Insert pin contact through the cable nut to assemble into back of the male or female plug. When you feel or hear a “click” the pin contact assembly is seated correctly.



- Unlock the DC connector

- Use the specified wrench tool.
- When separating the DC + connector, push the tool down from the top.
- When separating the DC - connector, push the tool down from the bottom.
- Separate the connectors by hand.

- In order to avoid the cable bend force lead to a visible deformation in the sealing portion of the insulation, the cable need keep at least 60mm straight length.

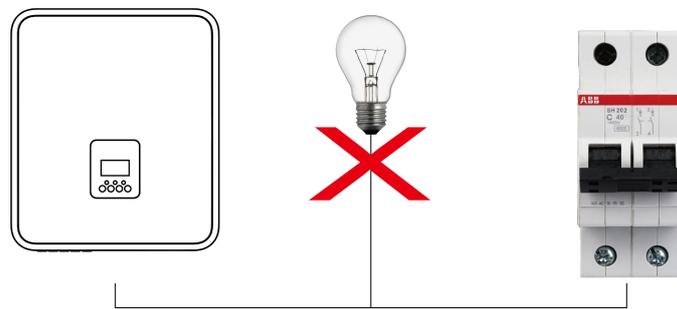


### 6.3 AC Connection

#### Step 1: AC String Connection

KH/KA series inverters are designed for single-phase grid. Per voltage range is 220/230/240V; frequency is 50/60Hz. Other technical requests should comply with the requirement of the local public grid.

Power (kW)	7.0	8.0	9.0	9.9	10.0	10.5
Cable (ON-GRID)	Conduct Core Section: 13-16mm <sup>2</sup> Outside Diameter: 16-22mm					
Cable (EPS)	8.0mm <sup>2</sup>	8.0mm <sup>2</sup>	8.0mm <sup>2</sup>	8.0mm <sup>2</sup>	8.0mm <sup>2</sup>	8.0mm <sup>2</sup>
Micro-Breaker	100A	100A	100A	100A	100A	100A



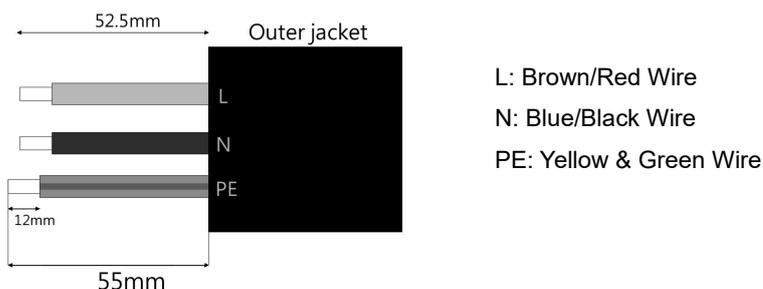
**WARNING!**

 If you don't use the EPS function, the wiring conduct core section can use 8-10mm<sup>2</sup>. At the same time, you can choose 63A Micro- Breaker.

A micro-breaker for max output over-current protection device shall be installed between inverter and grid, and the current of the protection device is referred to the table above, any load **SHOULD NOT** be connected with the inverter directly.

#### Step 2: AC Wiring

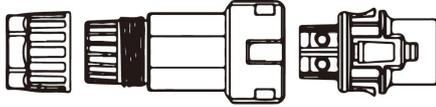
- Check the grid voltage and compare with the permitted voltage range (refer to technical data).
- Disconnect the circuit-breaker from all the phases and secure against re-connection.
- Trim the wires:
  - Trim all the wires to 52.5mm and the PE wire to 55mm.
  - Use the crimping pliers to trim 12mm of insulation from all wire ends as below.



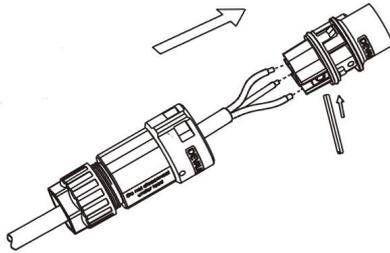
Note: Please refer to local cable type and color for actual installation.

## A. GRID Wiring

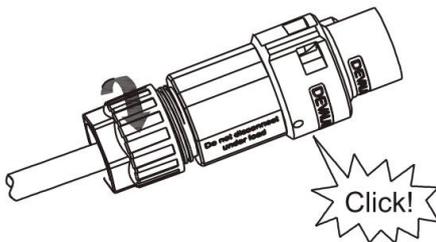
- Separate the ON-GRID plug into three parts as below.
  - Hold middle part of the female insert, rotate the back shell to loosen it, detach it from female inset.
  - Remove the cable nut (with rubber insert) from the back shell.



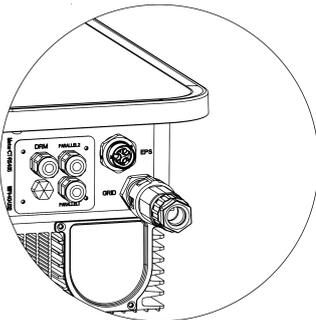
- Slide the cable nut and then the back shell onto the cable. Install the cable into the plug terminal and lock the screw. (M6 non-standard screw, torque 3.0+/-0.3 N·m)



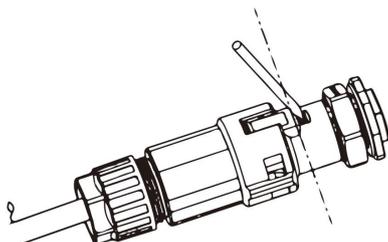
- Push the connector to the connection terminal, and tighten up the cap on the terminal.



- Push the connector to the connection terminal until you hear a “click”, which means both are locked tightly on the energy station.

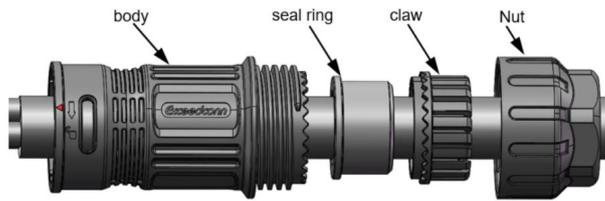


- Remove the ON-GRID connector: press the bayonet out of the slot with a small screwdriver and pull it out, or unscrew the threaded sleeve, then pull it out.

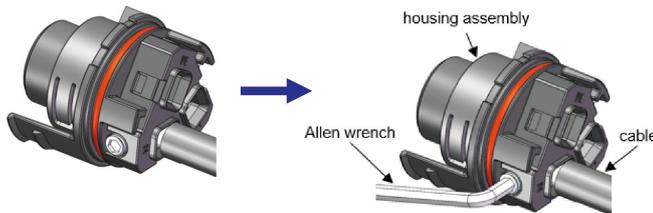


## B. EPS Wiring

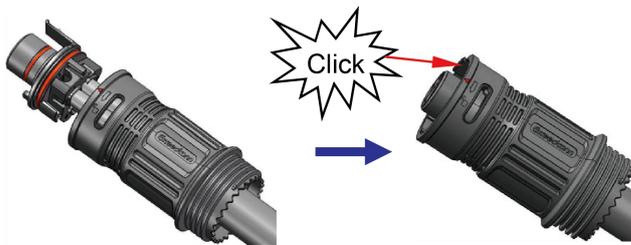
- Set the parts on the cable one by one.



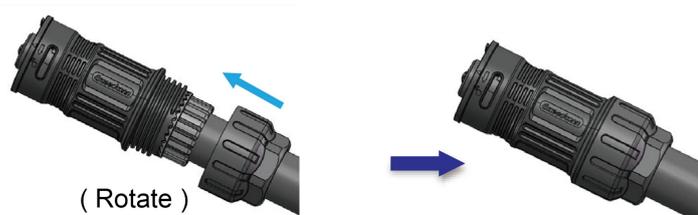
- Wire crimping cord end terminal can be inserted into the housing quickly according to the sign. (M6 non-standard screw, torque 0.7 +/- 0.1 N·m)



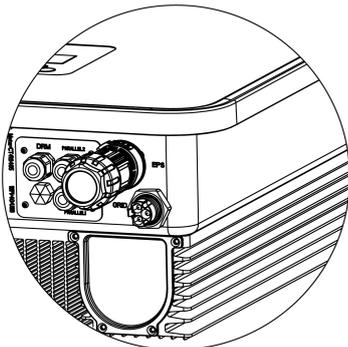
- The housing is inserted into socket.



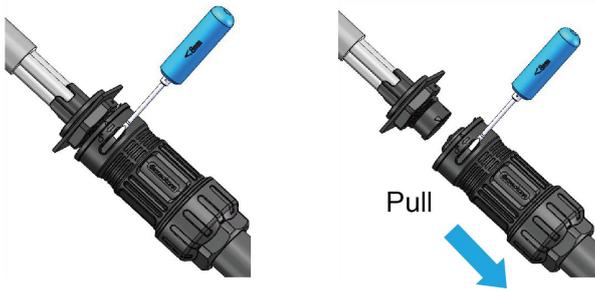
- Insert Seal and Clamp Finger into socket ,then tighten the nut, torque 8+/-2 N·m.



- Push the connector to the connection terminal until you hear a “click”, which means both are locked tightly on the inverter.

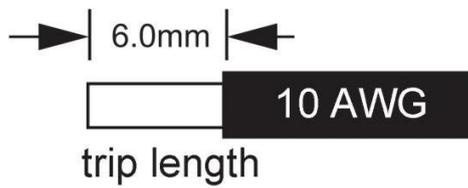


- Remove the EPS connector: press the connector unlock with a small screwdriver and pull it out.

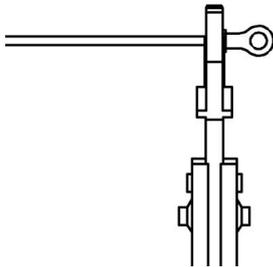


#### 6.4 Earth Connection

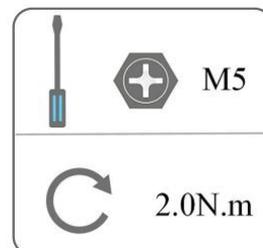
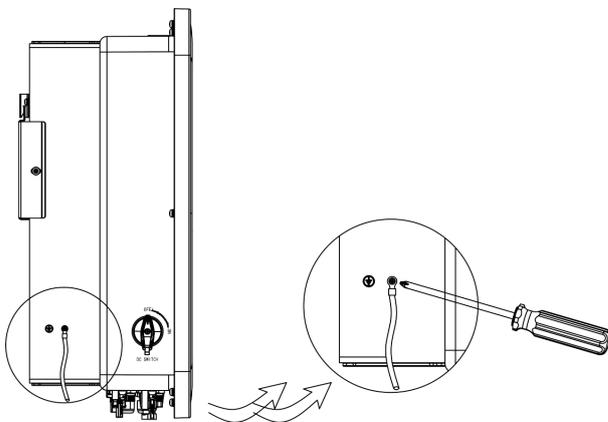
Trim 6mm of insulation from the wire end.



- Insert striped cable into earth terminal and ensure all conductor strands are captured in the earth terminal.
- Crimp earth terminal by using a crimping plier. Put the earth terminal with striped cable into the corresponding crimping pliers and crimp the contact.



Use the crimping pliers to press the ground cable into the ground terminal, screw the ground screw with screwdriver as shown below:



## 6.5 Electrical Connection

### A. Communication Device Installation (Optional)

KH/KA series inverters are available with multiple communication options such as WiFi, LAN, 4G, RS485 and Meter with an external device.

Operating information like output voltage, current, frequency, fault information, etc., can be monitored locally or remotely via these interfaces.

#### • WiFi/LAN/4G (Optional)

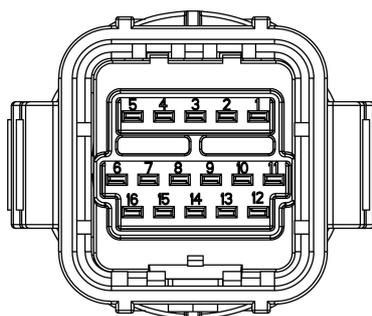
The inverter has an interface for WiFi/LAN/4G devices that allow this device to collect information from inverter; including inverter working status, performance etc., and update that information to monitoring platform (the WiFi/LAN/4G device is available to purchase from your local supplier).

Connection steps:

1. Plug the WiFi/LAN/4G device into “WiFi/LAN/4G” port at the bottom of the inverter.
2. For WiFi device: Connect the WiFi with the local router, and complete the WiFi configuration (please refer to the WiFi product manual for more details).
3. Set-up the site account on the Fox ESS monitoring platform (please refer to the monitoring user manual for more details).

#### • Meter/CT/RS485

The inverter has integrated export limitation functionality. To use this function, a power meter or a CT must be installed. The PIN definitions of Meter/CT/485 interface are as below.



PIN	1	2	3	4	5	6	7	8
Definition	Meter485A	Meter485B	485B	485A	CT2+	CT2-	CT1-	CT1+

PIN	9	10	11	12	13	14	15	16
Definition	/	K1	K2	K3	K4	/	DI	COM

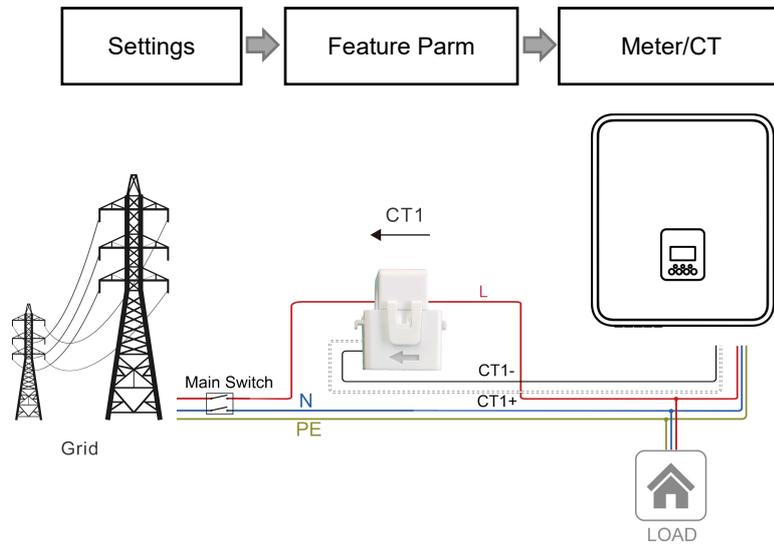
Note:

- CT1: For KH/KA, CT2: Grid tied inverter (if have).
- Compatible Meter type: DDSU666 (CHINT).
- CT
- K1/K2, K3/K4 are dry contacts or external heat pump control signals.
- DI/COM is an external input signal.

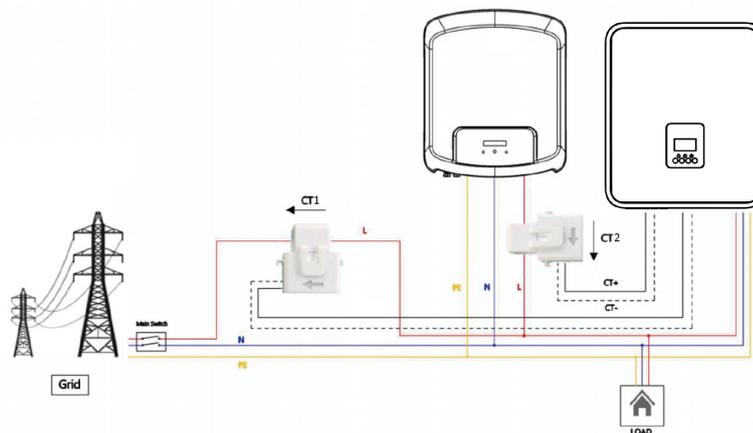
This inverter has an integrated export management function. To enable this function, a power meter or CT must be installed. The CT should be clamped on the main live line of the grid side. The arrow on the CT should be pointing towards the grid. The white cable connects to CT+, and the black cable connects to CT-.

Meter/CT setting:

Short press the touch key to switch display or make the number+1. Long press the touch key to confirm your setting.



If there is another generator in the home, CT2 can be used to record the power generated by the generator and transmit the data to the website for monitoring.



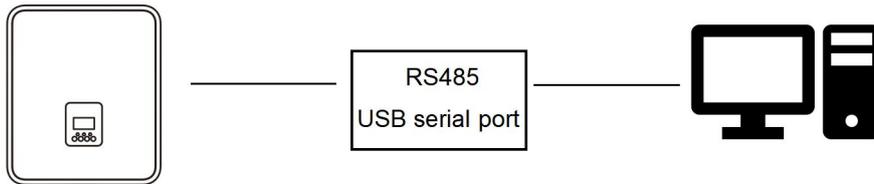


**Note!**

For a precise reading and control of power, a meter can be used instead of a CT. If the CT is fitted in the wrong orientation, anti-backflow function will fail.

**•RS485**

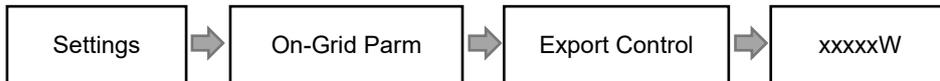
RS485 is a standard communication interface which can transmit the real time data from inverter to PC or other monitoring devices.



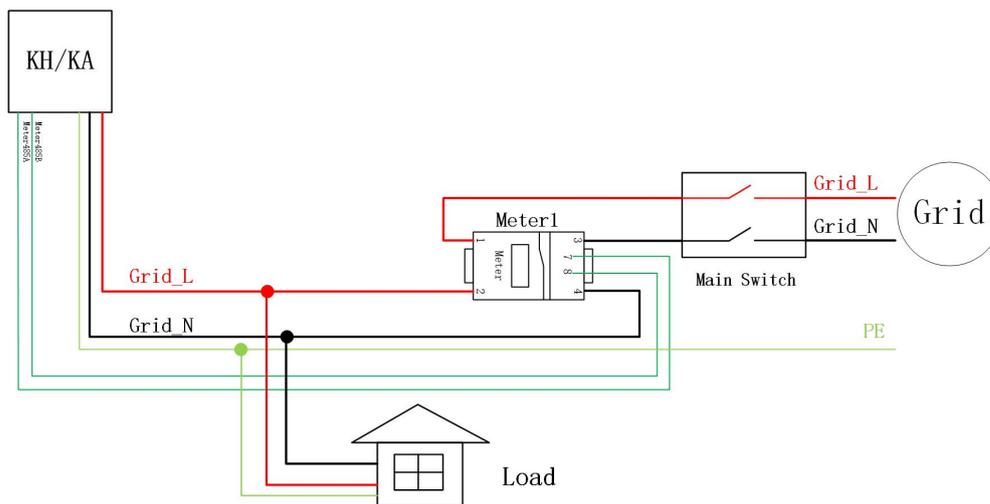
**•Meter (optional)**

The inverter has integrated export limitation functionality. To use this function, a power meter or a CT must be installed. For Meter installation, please install it on the grid side.

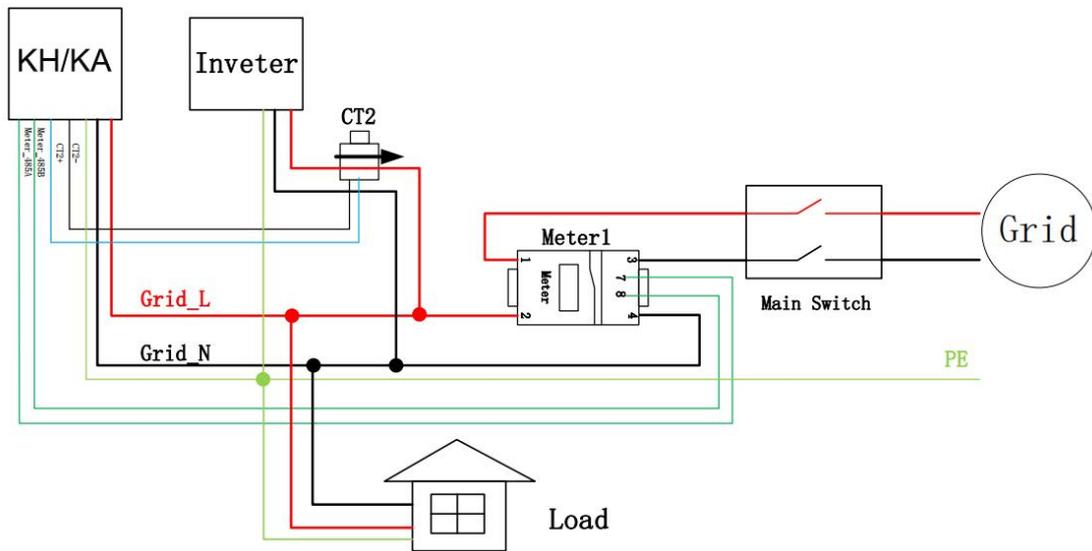
Export limitation setting:



The electricity meter is connected as follows:

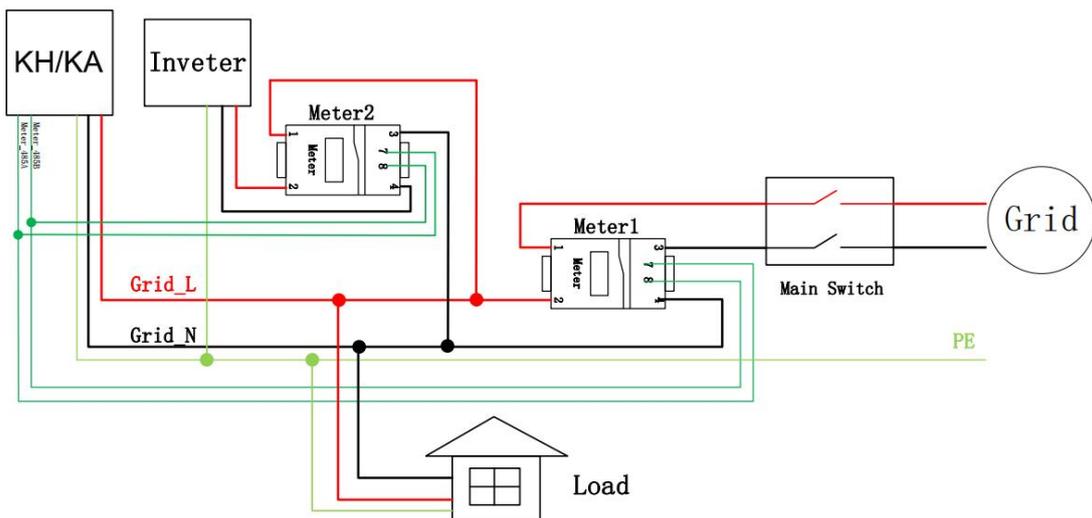


Wiring diagram for solution Meter1+CT2:



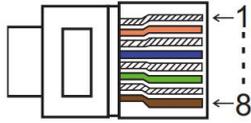
**Caution:** Please do the wiring strictly according to the diagram below, do not exchange Meter1 and Meter2 location in following dual-meter wiring solution, or may lead to unpredictable malfunction in data-recording. You can discern Meter1 or Meter2 from the package of the Meter. Default Modbus address for Meter1 is 1, default Modbus address for Meter2 is 2.

Wiring diagram for solution Meter1+Meter2:



•**BMS**

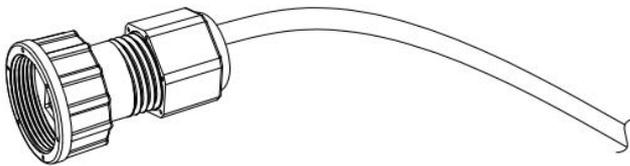
Communication interface between inverter and battery is RS485 or CAN with a Rj45 connector.



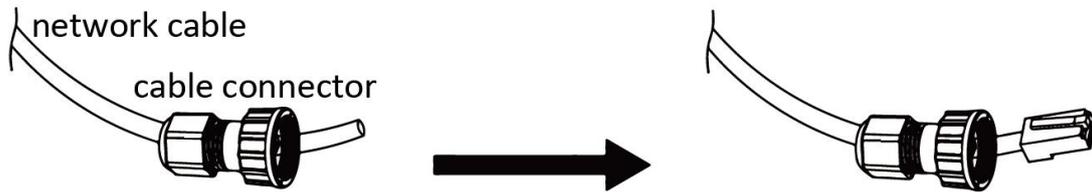
PIN	1	2	3	4	5	6	7	8
Definition	GND	GND	BMS-485B	BMS-CANL	BMS-CANH	BMS-CANH	BMS-CANL	BMS-485A

Connection steps:

Step 1: Prepare a standard network cable and cable connector, then insert the network cable through the cable connector.

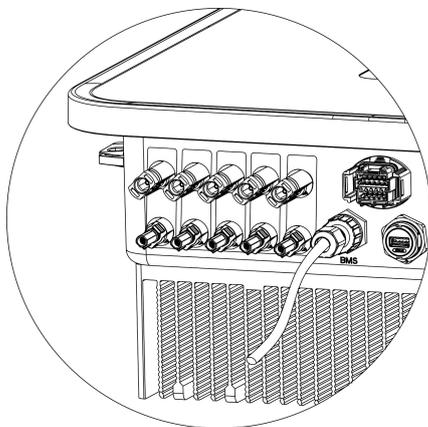


Step 2: Crimp the cable with a Rj45 plug which is inside of the cable connector.



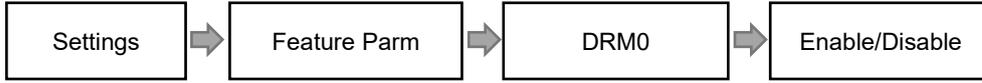
Rj45 plug 

Step 3: Insert the cable connector into BMS port at the bottom of inverter and screw it tightly.



• **DRM**

DRM0 setting

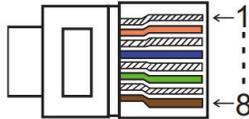


DRM is provided to support several demand response modes by emitting control signals as below.

Mode	Requirement
DRM0	Operate the disconnection device.
DRM1	Do not consume power.
DRM2	Do not consume at more than 50% of rated power.
DRM3	Do not consume at more than 75% of rated power and source reactive power if capable.
DRM4	Increase power consumption (subject to constraints from other active DRMs).
DRM5	Do not generate power.
DRM6	Do not generate at more than 50% of rated power.
DRM7	Do not generate at more than 75% of rated power and sink reactive power if capable.
DRM8	Increase power generation (subject to constraints from other active DRMs).

Note: Currently only supports DRM0 function, other functions are under development.

DRM PIN Definition

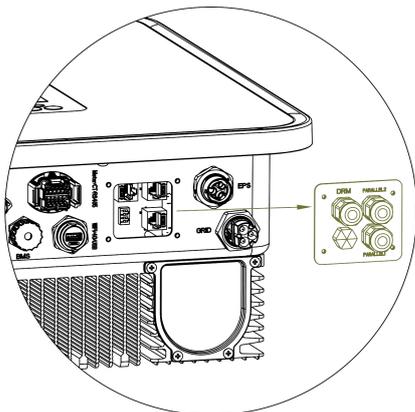


PIN	1	2	3	4	5	6	7	8
Definition	DRM1	DRM2	DRM3	DRM4	+3.3V	DRM0	GND	GND

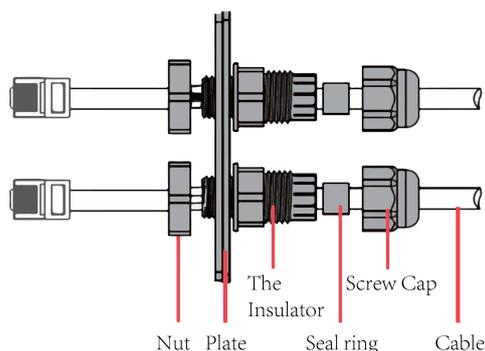
Model	Socket asserted by shorting pins		Function
DRM0	5	6	Operate the disconnection device.

Connection steps:

Step 1: Screw this plate off from inverter.



Step 2: Prepare a standard network cable and cable connector, then insert the network cable through the cable connector.



Step 3: Insert the cable connector into PARALLEL 1/PARALLEL 2/DRM port at the bottom of inverter and screw it tightly. Then insert other side of the network cable into PC or other device.

Note:

- Isolation Fault

This inverter complies with IEC 62109-2 clause 13.9 for earth fault alarm monitoring. If an Earth Fault Alarm occurs, the fault code isolation fault will be displayed on the inverter screen and the RED LED indicator will light up. Also, the earth fault alerts will be received in APP, including the fault site, the inverter SN and the datalogger SN.

- Wiring Operation and LCD Setting

**\*The inverter has not been tested to AS/NZS 4777.2:2020 for multiple inverter combinations and/or multiple phase inverter combinations. So, combinations should not be used, and the parallel connection is not applicable for the installation in the Australian market.**

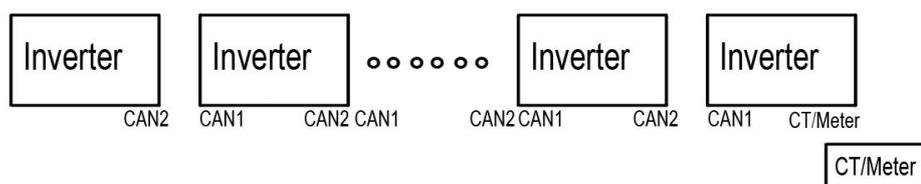
Note: Please use the inverter that has the same firmware version for parallel connection to avoid compatible issue.

**Step1:** Connect all inverters' communication together by connecting network cables between CAN ports.

- Use standard CAT 7 network cables for CAN-CAN connection and CAT 5 cable for CAN-Meter connection.

- Insert one side of CAT 7 cable into the first inverter's CAN port and the other side into the next inverter's CAN port.

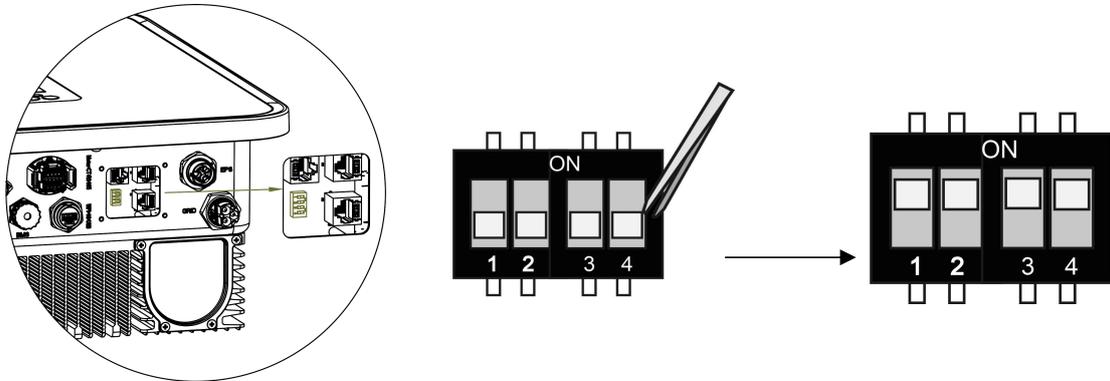
- Insert one side of CAT 5 cable into the Meter port of meter, and the other side into the CAN 1 port the first inverter or the CAN 2 port of the last inverter.



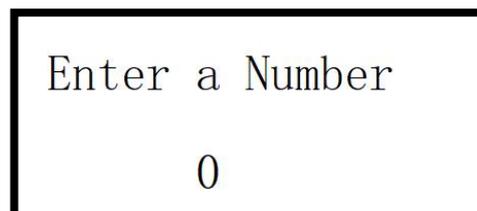
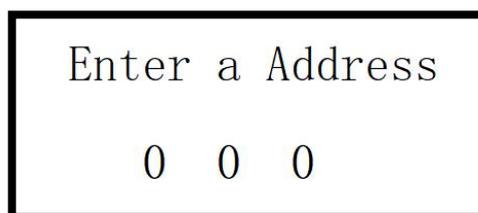
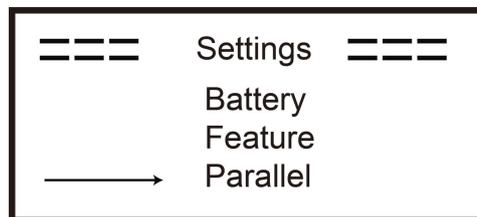
**Step2:** Set the DIP switch (No need to set all inverter's DIP switch).

- Find the inverter with meter cable plugged.

- Push the white DIP switch to "ON" position (from down to up) by a suitable tweezers.



**Step3:** Find the inverter connected with the meter, then enter setting page of the inverter LCD display, then click parallel. Set Address first and then set Number. The range of Address is 1-249 and the range of Number is 2-8. address sets the id of the parallel machine, with a different value for each machine. Number sets the number of parallel machines, with the same value for each machine.



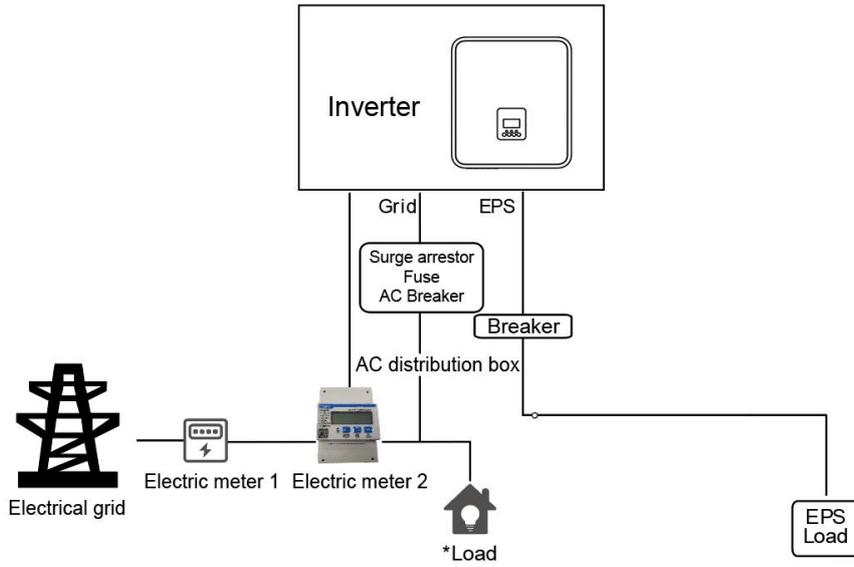
■ How to exit from parallel system

If one inverter wants to exit from this parallel system, please follow the steps below:

if address is set to 250, the parallel mode is exited and the stand-alone mode is entered.

**6.6 EPS Connection (Non-parallel State)**

**A. EPS Wiring**

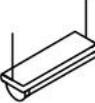
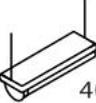


Note:

1. When the grid power is off, ensure that the EPS load power is lower than the inverter's maximum output power.

### B. Common loads description

Under EPS mode, if need to connect the inductive load on EPS port, please ensure that the instantaneous power of the load at startup is lower than the maximum power of the EPS mode. Below table shows some conventional and reasonable loads for you reference. Please refer to your loads'

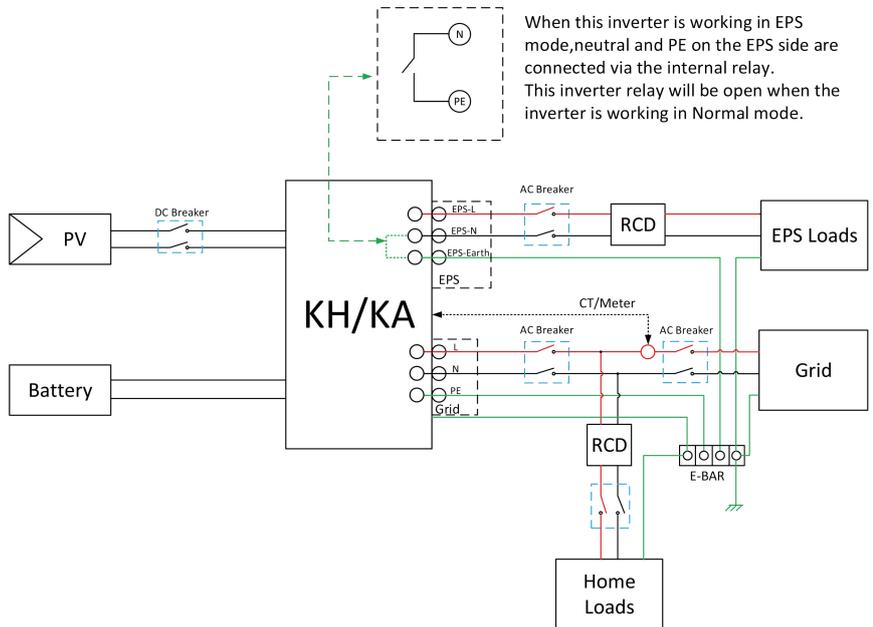
Type	Power		Common equipment	Example		
	Start	Rated		Equipment	Start	Rated
Resistive load	X 1	X 1	  Incandescent lamp TV	 100W Incandescent lamp	100VA (W)	100VA (W)
Capacitive load	X 2	X 1.5	 Fluorescent lamp	 40W Fluorescent lamp	80VA (W)	60VA (W)
Inductive load	X 3~5	X 2	  Fan Fridge	 150W Fridge	450-750VA (W)	300VA (W)

\*Unipolar load is not supported.

### 6.7 System Connection Diagrams

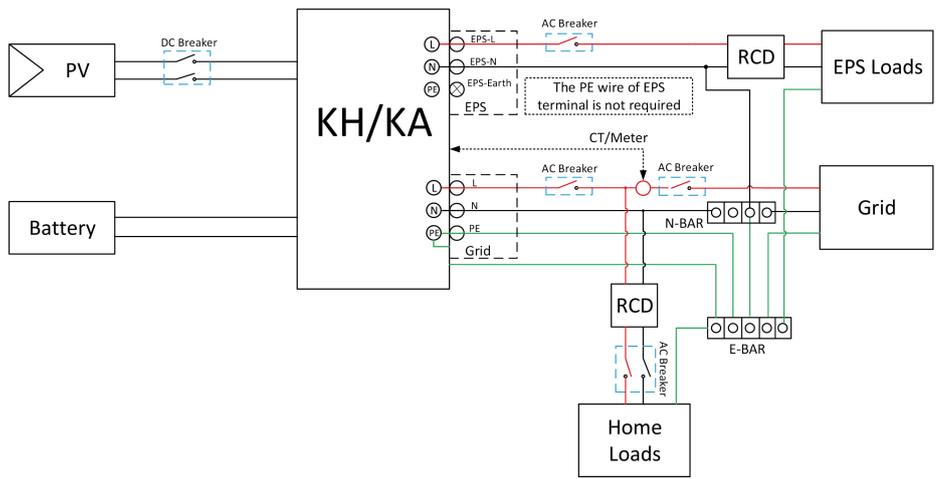
Neutral line of alternative supply must be disconnected after the grid is off.

For countries such as China, Germany, the Czech Republic, Italy, etc. Please follow local wiring regulation!



Neutral line of Grid and alternative supply must be connected together.

For countries such as Australia, New Zealand, South Africa, etc. Please follow local wiring regulation!



## 6.8 Inverter Start-up

Please refer to the following steps to start up the inverter.

1. Ensure the inverter fixed well on the wall.
2. Make sure all the DC wirings and AC wirings are completed.
3. Make sure the CT/meter is connected well.
4. Make sure the battery is connected well.
5. Make sure the external EPS contactor is connected well (if needed).
6. Turn on the PV/DC switch (for hybrid only).

### Complete inverter Start-up

When starting the inverter for the first time, the country code will be set by default to the local settings. Please check with the local grid company on which Region to select (Please follow the Clause 8.2 function tree). When Region is selected, the inverter loads all the Region values for power quality response modes and grid protection settings. After the initial commission, the setting will be locked and the Country code and Power Quality Response Mode will be viewed only. Please contact FoxESS local service team to get the password to change that setting. (Authorized people only)

Once the region has been confirmed please enter the settings page, default password is '0000', select START / STOP and set it to start.

			Australia A	Australia B	Australia C	New Zealand
<b>VOLT-WATT</b>	Voltage	Vw1	253V	250V	253V	242V
		Vw2	260V	260V	260V	250V
	(P)% OF Srated	Vw1	100%	100%	100%	100%
		Vw2	20%	20%	20%	20%
<b>VOLT-VAR</b>	Voltage	Vv1	207V	205V	215V	207V
		Vv2	220V	220V	230V	220V
		Vv3	240V	235V	240V	235V
		Vv4	258V	255V	255V	244V
	(P)% OF Srated	Vv1	44% Supplying	30% Supplying	44% Supplying	60% Supplying
		Vv2	0%	0%	0%	0%
		Vv3	0%	0%	0%	0%
		Vv4	60% Absorbing	40% Absorbing	60% Absorbing	60% Absorbing
<b>Fixed PF</b>	Fixed PF	Default	1	1	1	1
		Range	-0.8~0.8	-0.8~0.8	-0.8~0.8	-0.8~0.8
<b>Reactive power</b>	Reactive power	Default	0	0	0	0
		Range	-60%~60%	-60%~60%	-60%~60%	-60%~60%
<b>Power Rate Limit</b>	Wgra+	Default	16.7%	16.7%	16.7%	16.7%
		Range	5%~100%	5%~100%	5%~100%	5%~100%
	Wgra-	Default	16.7%	16.7%	16.7%	16.7%
		Range	5%~100%	5%~100%	5%~100%	5%~100%
<b>Protection Setting</b>	10 Mins Voltage	V	258V	258V	258V	249V
<b>Freq Derate set</b>	OVF	START	50.25Hz	50.15Hz	50.5Hz	50.2Hz
		STOP	52Hz	52Hz	53Hz	52Hz
	UNF	START	49.75Hz	49.85Hz	49.5Hz	49.8Hz
		STOP	48Hz	48Hz	47Hz	48Hz

- **Enable/Setup Power Quality Response Modes/Export limit**

Please refer to the Advanced Configuration Guide.

- **Setup Region code(After initial commission)**

Please press the 'Down' button until the inverter screen show Setting, then press the 'Enter' and enter the password\*, then press the 'Down' button one time until it show On-Grid, then press the 'Enter' button and select the safety.

\*Please ask the FoxESS local service team for the password. Authorized people only.

Note:

- 'Safety' relates to the region settings.
- Set the time on the inverter using the button or by using the APP.
- The internal bypass relay is closed by default, if it needs to be opened, enter the setting page, select "Internal".
- EPS function is off by default, if it needs to be opened, enter the setting page, select EPS "ON/OFF", default eps voltage/frequency is 230V and 50Hz.

## **6.9 Inverter Switch Off**

Please refer to the following steps to switch off the inverter.

1. Enter the settings page, select START / STOP and set it to stop.
2. Turn off the PV/DC switch (for hybrid only).
3. Wait 5 min before you open the upper lid (if in need of repair).

## 7. Firmware Upgrading

User can upgrade inverter's firmware via a U-disk.

### •Safety check

Please ensure the inverter is steadily powered on.

Inverter must keep the battery on through whole procedure of upgrading. Please prepare a PC and make sure the size of U-disk is under 32G, and the format is fat 16 or fat 32.

	<p><b>Caution!</b> Please DO NOT apply USB3.0 U-disk on inverter USB port, the inverter USB port only support for USB2.0 U-disk.</p>
---	--

### •Upgrading steps:

Step 1: Please contact our service support to get the update files, and extract it into your U-disk as follow:

update/master/ K10\_Master\_Vx.xx.bin

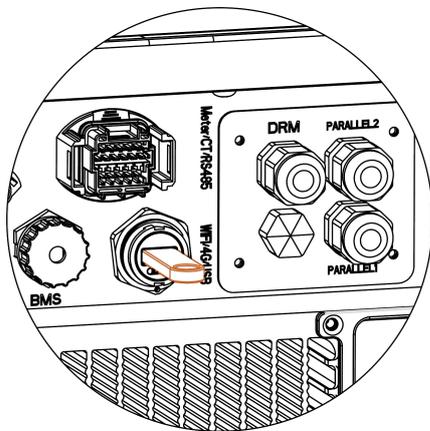
update/slave/ K10\_Slave\_V.xx.bin

update/manager/ K10\_Manager\_Vx.xx.bin

Note: vx.xx is version number.

Warning: Make sure the directory is in accordance with above form strictly! Do not modify the program file name, or it may cause the inverter not work anymore!

Step 2: Unscrew the waterproof lid and insert U-disk into the "USB" port at the bottom of the inverter.

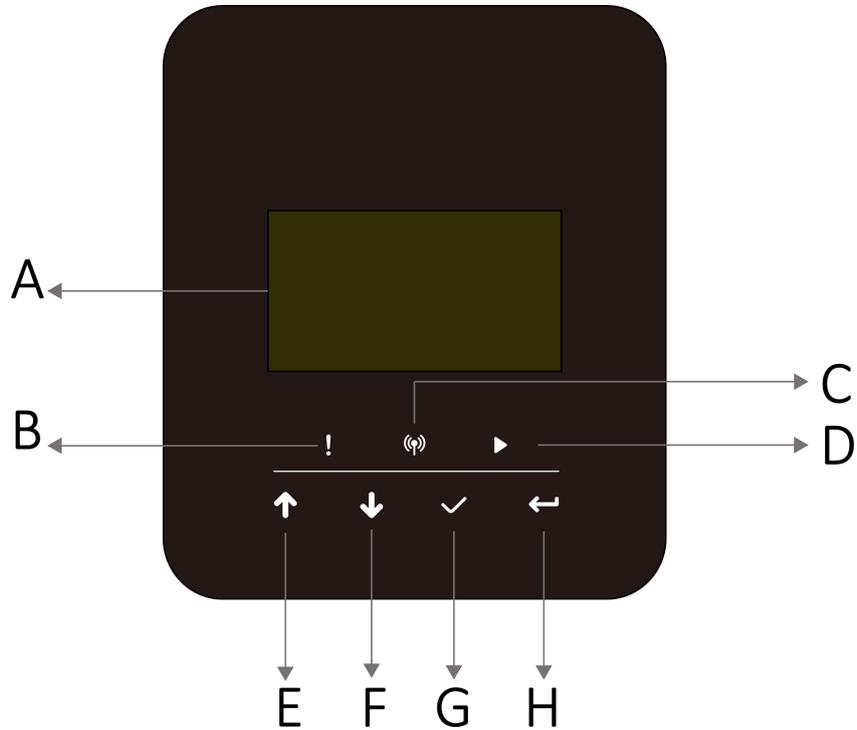


Step 3: The LCD will show the selection menu. Then press up and down to select the one that you want to upgrade and press "OK" to confirm to upgrade.

Step 4: After the upgrade is finished, pull out the U-disk. Screw the waterproof lid.

## 8. Operation

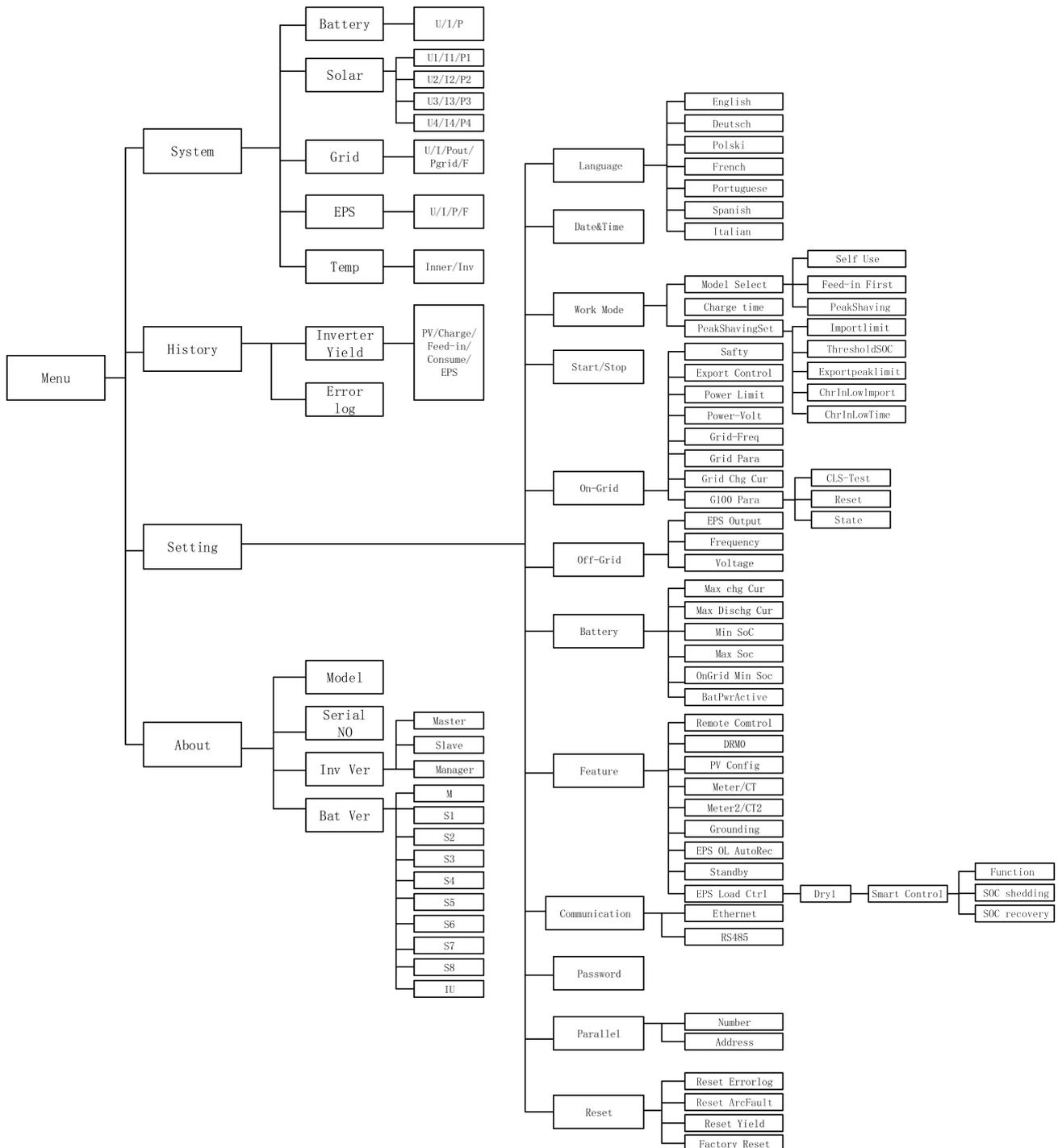
### 8.1 Control Panel



Object	Name	Function
A	LCD screen	Display the information of the inverter.
B	Indicator LED	Red: The inverter is in fault mode.
C		Blue: The inverter is normally connected to the battery.
D		Green: The inverter is in normal state.
E	Function button	Up button: Move cursor to upside or increase value.
F		Down button: Move cursor to downside or decrease value.
G		OK button: Confirm the selection.
H		Return button: Return the previous operation.

## 8.2 Function Tree

- Single machine operation mode



**Note:** If you want to check the safety code and firmware version, you can follow the instructions in the function tree above. For your convenience, the exact steps are listed separately below:

### Safety code search guide:

Menu--->setting---->On-grid---->Safety

1. Click the check mark on the LCD screen and select menu--->setting;
2. Find the On-grid entry and select OK;

3. Find the safety entry and click OK to check the current safety code.

**Firmware version search guide:**

Menu-->About-->Inverter-->Master/Slave/Manager version

1. Click the check mark on the LCD screen and select menu--->setting;
2. Find the about entry and select OK;
3. Find the Inverter entry and click OK to check the current firmware version.

## 9. Maintenance

This section contains information and procedures for solving possible problems with the Fox ESS inverters and provides you with troubleshooting tips to identify and solve most problems that can occur.

### 9.1 Alarm List

Fault Code	Solution
Grid Lost Fault	Grid is lost. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
Grid Volt Fault	Grid voltage out of range. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
Grid Freq Fault	Grid frequency out of range. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
10min Volt Fault	The grid voltage is out of range for the last 10 Minutes. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
SW Inv Cur Fault	Output current high detected by software. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
DCI Fault	DC component is out of limit in output current. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
HW Inv Cur Fault	Output current high detected by hardware. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.

SW Bus Vol Fault	<p>Bus voltage out of range detected by software.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Bat Volt Fault	<p>Battery voltage fault.</p> <ul style="list-style-type: none"> <li>• Check if the battery input voltage is within the normal range.</li> <li>• Or seek help from us.</li> </ul>
SW Bat Cur Fault	<p>Battery current high detected by software.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Iso Fault	<p>The isolation is failed.</p> <ul style="list-style-type: none"> <li>• Please check if the insulation of electric wires is damaged.</li> <li>• Wait for a while to check if back to normal.</li> <li>• Or seek for help from us.</li> </ul>
Res Cur Fault	<p>The residual current is high.</p> <ul style="list-style-type: none"> <li>• Please check if the insulation of electric wires is damaged.</li> <li>• Wait for a while to check if back to normal.</li> <li>• Or seek for help from us.</li> </ul>
Pv Volt Fault	<p>PV voltage out of range.</p> <ul style="list-style-type: none"> <li>• Please check the output voltage of PV panels.</li> <li>• Or seek for help from us.</li> </ul>
SW Pv Cur Fault	<p>PV input current high detected by software.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Temp Fault	<p>The inverter temperature is high.</p> <ul style="list-style-type: none"> <li>• Please check if the environment temperature.</li> <li>• Wait for a while to check if back to normal.</li> <li>• Or seek for help from us.</li> </ul>
Ground Fault	<p>The ground connection is failed.</p> <ul style="list-style-type: none"> <li>• Check the voltage of neutral and PE.</li> <li>• Check AC wiring.</li> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Over Load Fault	<p>Over load in on grid mode.</p> <ul style="list-style-type: none"> <li>• Please check if the load power exceeds the limit.</li> <li>• Or seek for help from us.</li> </ul>
Eps Over Load	<p>Over load in off grid mode.</p> <ul style="list-style-type: none"> <li>• Please check if the eps load power exceeds the limit.</li> <li>• Or seek for help from us.</li> </ul>

Bat Power Low	<p>The battery power is low.</p> <ul style="list-style-type: none"> <li>• Wait the battery to be recharged.</li> <li>• Or seek for help from us.</li> </ul>
HW Bus Vol Fault	<p>Bus voltage out of range detected by hardware.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
HW Pv Cur Fault	<p>PV input current high detected by hardware.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
HW Bat Cur Fault	<p>Battery current high detected by hardware.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
SCI Fault	<p>The communication between master and manager is fail.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
MDSP SPI Fault	<p>The communication between master and slave is fail.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
MDSP Smpl Fault	<p>The master sample detection circuit is failed.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Res Cur HW Fault	<p>Residual current detection device is failed.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Inv EEPROM Fault	<p>The inverter eeprom is fault.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
PvCon Dir Fault	<p>The PV connection is reversed.</p> <ul style="list-style-type: none"> <li>• Check if the positive pole and negative pole of PV are correctly connected.</li> <li>• Or seek help from us.</li> </ul>
Bat Relay Open	<p>The battery relay keeps open.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Bat Relay Short Circuit	<p>The battery relay keeps close.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>

Bat Buck Fault	<p>The battery buck circuit mosfet is fail.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Bat Boost Fault	<p>The battery boost circuit mosfet is fail.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Eps Relay Fault	<p>The eps relay is failed.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
BatCon Dir Fault	<p>The battery connection is reversed.</p> <ul style="list-style-type: none"> <li>• Check if the positive pole and negative pole of battery are correctly connected.</li> <li>• Or seek help from us.</li> </ul>
Main Relay Open	<p>The grid relay keeps open.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
S1 Close Fault	<p>The grid relay S1 keep close.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
S2 Close Fault	<p>The grid relay S2 keep close.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
M1 Close Fault	<p>The grid relay M1 keep close.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
M2 Close Fault	<p>The grid relay M2 keep close.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
GridV Cons Fault	<p>The grid voltage sample value between master and slave is not consistent.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
GridF Cons Fault	<p>The grid frequency sample value between master and slave is not consistent.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Dci Cons Fault	<p>The dci sample value between master and slave is not consistent.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Rc Cons Fault	<p>The residual current sample value between master and slave is not consistent.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>

RDSP SPI Fault	<p>The communication between master and slave is fail.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
RDSP Smpl Fault	<p>The slave sample detection circuit is failed.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
ARM EEPROM Fault	<p>The manager eeprom is fault.</p> <ul style="list-style-type: none"> <li>• Disconnect PV, grid and battery, then reconnect.</li> <li>• Or seek help from us, if not go back to normal state.</li> </ul>
Meter Lost Fault	<p>The communication between meter and Inverter is interrupted.</p> <ul style="list-style-type: none"> <li>• Check if the communication cable between meter and Inverter is correctly and well connected.</li> </ul>
BMS Lost	<p>The communication between BMS and Inverter is interrupted.</p> <ul style="list-style-type: none"> <li>• Check if the communication cable between BMS and Inverter is correctly and well connected.</li> </ul>
Bms Ext Fault	<p>The communication between BMS and Inverter is interrupted.</p> <ul style="list-style-type: none"> <li>• Check if the communication cable between BMS and Inverter is correctly and well connected.</li> </ul>
Bms Int Fault	<p>DIP switch at the wrong position; The communication between battery packs is interrupted.</p> <ul style="list-style-type: none"> <li>• Move the DIP switch to the correct position;</li> <li>• Check if the communication cable between battery packs is correctly and well connected.</li> </ul>
Bms Volt High	<p>Battery over voltage.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>
Bms Volt Low	<p>Battery under voltage.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>
Bms ChgCur High	<p>Battery charge over current.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>
Bms DchgCur High	<p>Battery discharge over current.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>
Bms Temp High	<p>Battery over temperature.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>
Bms Temp Low	<p>Battery under temperature.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>
BmsCellImbalance	<p>The capacities of cells are different.</p> <ul style="list-style-type: none"> <li>• Please contact our service department.</li> </ul>

Bms HW Protect	Battery hardware under protection. • Please contact our service department.
BmsCircuit Fault	Bms hardware circuit fault. • Please contact our service department.
Bms Insul Fault	Battery insulation fault. • Please contact our service department.
BmsVoltsSen Fault	Battery voltage sensor fault. • Please contact our service department.
BmsTempSen Fault	Battery temperature sensor fault. • Please contact our service department.
BmsCurSen Fault	Battery current sensor fault. • Please contact our service department.
Bms Relay Fault	Battery relay fault. • Please contact our service department.
Bms Type Unmatch	The capacity of battery packs is different. • Please contact our service department.
Bms Ver Unmatch	The software between slaves are different. • Please contact our service department.
Bms Mfg Unmatch	The cell manufacture is different. • Please contact our service department.
Bms SwHw Unmatch	The slave software and hardware are not match. • Please contact our service department.
Bms M&S Unmatch	The software between Master and Slave are not match. • Please contact our service department.
Bms ChgReq NoAck	No action for charging request. • Please contact our service department.

## 9.2 Troubleshooting and Routine Maintenance

### •Troubleshooting

- a. Please check the fault message on the System Control Panel or the fault code on the inverter information panel. If a message is displayed, record it before doing anything further.
- b. Attempt the solution indicated in table above.
- c. If your inverter information panel is not displaying a fault light, check the following to make sure that the current state of the installation allows for proper operation of the unit:
  - (1) Is the inverter located in a clean, dry, adequately ventilated place?
  - (2) Have the DC input breakers opened?
  - (3) Are the cables adequately sized?
  - (4) Are the input and output connections and wiring in good condition?
  - (5) Are the configurations settings correct for your particular installation?
  - (6) Are the display panel and the communications cable properly connected and undamaged?

Contact Fox ESS Customer Service for further assistance. Please be prepared to describe details of your system installation and provide the model and serial number of the unit.

### •Safety check

A safety check should be performed at least every 12 months by a qualified technician who has adequate training, knowledge and practical experience to perform these tests. The data should be recorded in an equipment log. If the device is not functioning properly or fails any of the tests, the device has to be repaired. For safety check details, refer to section 2 of this manual.

### •Maintenance checking list

During the process of using the inverter, the responsible person shall examine and maintain the machine regularly. The required actions are as follows.

- Check that if the cooling fins at the rear of the inverters are collecting dust/dirt, and the machine should be cleaned when necessary. This work should be conducted periodically.
- Check that if the indicators of the inverter are in normal state, check if the display of the inverter is normal. These checks should be performed at least every 6 months.
- Check if the input and output wires are damaged or aged. This check should be performed at least every 6 months.
- Get the inverter panels cleaned and their security checked at least every 6 months.

Note: Only qualified individuals may perform the following works.

## 10. Decommissioning

### 10.1 Dismantling the Inverter

- Disconnect the inverter from DC Input and AC output. Wait for 5 minutes for the inverter to fully de-energize.
- Disconnect communication and optional connection wirings. Remove the inverter from the bracket.
- Remove the bracket if necessary.

### 10.2 Packaging

If possible, please pack the inverter with the original packaging. If it is no longer available, you can also use an equivalent box that meets the following requirements.

- Suitable for loads more than 30 kg.
- Contains a handle.
- Can be fully closed.

### 10.3 Storage and Transportation

Store the inverter in dry place where ambient temperatures are always between  $-40^{\circ}\text{C}$  -  $+70^{\circ}\text{C}$ . Take care of the inverter during the storage and transportation; keep less than 4 cartons in one stack. When the inverter or other related components need to be disposed of, please ensure it is carried out according to local waste handling regulations. Please be sure to deliver any inverter that needs to be disposed from sites that are appropriate for the disposal in accordance with local regulations.

The copyright of this manual belongs to FOXESS CO., LTD. Any corporation or individual should not plagiarize, partially or fully copy (including software, etc.), and no reproduction or distribution of it in any form or by any means is permitted. All rights reserved.

**FOXESS CO., LTD.**

Add: No.939, Jinhai Third Road, New Airport Industry Area, Longwan District,  
Wenzhou, Zhejiang, China

Tel: 0510- 68092998

Web: [WWW.FOX-ESS.COM](http://WWW.FOX-ESS.COM)