

Important Notice: Changing Tigo TS4 lid cover on Opal Smart Ready Solar Modules

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Dear Installers,

Our Opal Smart Ready Solar Modules are now available in Australia. The Opal Smart Ready comes with a removable Tigo TS4 lid, which can easily be removed and upgraded using a TS4 Tool Key. This will give you access to smart features such as monitoring, optimization, etc. To avoid / eliminate solar module damage through incorrect installation of the TS4 lid we are requiring that all installers are trained and qualified to perform the lid cover replacement.

Tigo Energy offers a certification course with video training (4mins 36seconds). Installers need to complete the course and the test to get a certificate acknowledging successfully completion of the course. Once this is completed, we will be happy to supply the TS4 Tool Key, as per our published price list. This process is required to ensure safe and proper replacement of the TS4 lids.

Please reference the following links:

Below is the current online training video for the new TS4 Tool:

<https://www.youtube.com/watch?v=dEJqecB-f-E>

Below is the link for the online Tigo TS4 certification course:

<https://support.tigoenergy.com/hc/en-us/articles/207061707-TS4-Key-Certification-Course-EN-SP->

Please contact us if you have question:

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